First steps in integration of persons who have been granted international protection

1. IDENTITY CARD
Visit a police station
For locations of police stations, please visit: https://www.mup.hr/UserDocsImages/Dokument/op_puc_pp.pdf
For more information, please see: Ministry of the Interior
planjat@mup.hr

2. HOUSING
Visit a Centre for Social Welfare and Central State Office for Reconstruction and Housing Care
For the location of your Centre for Social Welfare, please visit: https://mdomsp.gov.hr/adresar-ustanova/1673
For more information, please see: Ministry of Demography, Family, Youth and Social Policy
Trg Nevenke Topalušić 1, Zagreb
ministarstvo@mdomsp.hr
Central State Office for Reconstruction and Housing Care
Savska cesta 28, Zagreb
sduosz@sduosz.hr

3. EMPLOYMENT
Visit the Croatian Employment Service
For locations of Croatian Employment Services, please visit: http://www.hzz.hr/default.aspx?id=10067
For more information, please see: Croatian Employment Service
Radnička cesta 1, Zagreb
hzz@hzz.hr

4. SOCIAL WELFARE
Visit a Centre for Social Welfare
For the location of your Centre for Social Welfare, please visit: https://mdomsp.gov.hr/adresar-ustanova/1673/1682
For more information, please see: Ministry of Demography, Family, Youth and Social Policy
Trg Nevenke Topalušić 1, Zagreb
ministarstvo@mdomsp.hr

5. HEALTH CARE
Visit a Medical Centre
For locations of Medical Centres, please visit: https://zdravlje.gov.hr/kontakti/kontakti-zdravstvenih-ustanova/domovi-zdravstvenih-ustanova/1792/1792
For more information, please see: Ministry of Health
Knaver 200a, Zagreb
www.zdravlje.gov.hr
pitajtenas@miz.hr

6. EDUCATION
Visit the City Office for Education
For more information, please see: Ministry of Science and Education
Donje Svetice 38, Zagreb
www.mzo.hr
usz@mzo.hr

7. LANGUAGE COURSE
Check who is conducting the language course
For more information, please see: Ministry of Science and Education
Donje Svetice 38, Zagreb
www.mzo.hr
usz@mzo.hr
In the Republic of Croatia, you have the right to:

- residence
- family reunification
- accommodation
- health care
- education
- freedom of religion
- legal assistance
- social welfare
- assistance for integration into society
- ownership of real property pursuant to the Constitution of the Republic of Croatia
- respect the Constitution, laws and other regulations governing the acquisition of citizenship

The right of family reunification applies to a spouse or a common-law partner, a minor child, or an adult child incapable of caring for themselves. If you are a person who you wish to reunite is in a situation of international protection, you must apply for reunification within 15 days of the date of the decision approving international protection. Along with the application you need to submit:

- photo
- international protection seeker card
- certificate of granted status
- birth certificate, marriage certificate, divorce certificate, kinship (marriage certificate, birth certificate, etc.)

The acquisition of Croatian citizenship—after 9 years of uninterrupted stay in the Republic of Croatia, you may apply for citizenship if you meet the conditions and requirements prescribed by law. The application for a permanent residence permit is submitted to the local police station based on the place of residence, before which you must prepare the following documentation:

- residence permit
- documentation of kinship (marriage certificate, birth certificate, etc.)
- personal identification number (OIB)
- personal identification number (OIB) with you.

The right of family reunification also includes assistance with drafting complaints and representation before the administrative court. The applicant must pay administrative court fees.

For further assistance in exercising your rights, you can contact:

CRO - Center for Peace Studies
Sarajevska cesta 41, Zagreb
info@cmi.hr

For exercising your rights, always have your residence document (a temporary or permanent residence permit, or travel document) with you.

In the Republic of Croatia, you are obliged to:

- decide on the Constitution, laws and other regulations of the Republic of Croatia
- attend a Croatian language, history and culture course
- register place of residence within 15 days
- respect the Constitution, laws and other regulations governing the acquisition of citizenship

The right to accommodation applies to a spouse or a common-law partner, a minor child, or an adult child incapable of caring for themselves. If you are a person who you wish to reunite is in a situation of international protection, you must apply for reunification within 15 days of the date of the decision approving international protection. Along with the application you need to submit:

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